

Your ref: ENAR 358093
NMI: 8001679619
Email: shire@quairading.wa.gov.au

26 October 2018



053 - 002612 PO

Shire Of Quairading
Po Box 38
QUAIRADING WA 6383

Dear Sir/Madam

Western Power will be undertaking essential network maintenance in your area. For the safety of our crew and customers, we'll need to turn off your power while we complete this work.

Affecting: Lot 103 Cubbine Rd Quairading 6383

Start Time: Friday, 9 November 2018 at 08:30 AM

End Time: Friday, 9 November 2018 at 03:30 PM

We should start and finish our work at the notified times but sometimes it can take up to 2 hours to switch the power off safely. If we come across problems while we are working, there could be a delay in switching your power back on. Also, work may be cancelled without notice for several reasons including safety, weather events, total fire bans and faults. We will endeavour to contact you if the outage is cancelled.

Your retailer provides us with your contact information, so it's really important that you keep them updated with your details. To ensure you receive our planned outage notifications, please make sure your retailer has your current postal address, as well as your email address and mobile phone number.

If your Retailer is Synergy, you can contact them on 13 13 53 or visit their website at synergy.net.au

Regards,

Planned Outage Team



363 Wellington Street Perth 6000
GPO Box L921 Perth WA 6842
e enquiry@westernpower.com.au
westernpower.com.au



† 13 10 87
f (08) 9225 2660
TTY 1800 13 13 51
TIS 13 14 50

Electricity Networks Corporation
ABN: 18 540 492 861

If you are a Life Support Equipment Customer:

- If you are registered as a life support equipment customer and have not opted out of our confirmation service, we will contact you by phone to confirm that you have received a planned outage notification.

If you are happy with just the planned outage notification, and do not want to receive a follow up phone call, please make contact with the planned outage team at customer.outages@westernpower.com.au or call us on **13 10 87**

- If you require your life support equipment during the outage, make sure that you have enough back up supply or are able to make alternate arrangements. If you have concerns or require assistance in preparing, please call us on **13 10 87**

Information and tips for how to prepare:

- Cordless phones do not operate without mains power so we recommend having an alternative phone available
- Power fluctuations may occur when power is restored, so it's helpful to unplug sensitive appliances, for example computers and TVs to reduce the risk of damage
- Unplug electric heaters or air conditioners so they are off when power is restored
- Adjust your fridge and freezer to the coldest setting
- If you have solar panels, you may wish to check that your system is back on after the outage. Not all solar inverters will switch back on automatically after a power outage
- If you have automatic garage doors or security gates, know how to operate them manually or leave your car parked outside
- Leave a light on inside your house, so you know when power is restored
- Alarm systems, lifts and escalators may not operate during the power outage or may need to be reprogrammed once power is restored. If you don't have a backup battery, you may like to consult with your service provider or investigate the use of a generator
- You may need to reset reticulation timers after the outage

If you are a business customer:

- You may wish to align your maintenance schedule with this outage
- Consider any sensitive and electronic appliances that may need to be switched off prior to the outage
- Test your backup battery systems, emergency lighting, phone, security and fire protection systems
- You may wish to consider backing up your computer systems and data
- If you require further assistance and help planning for the outage, please contact us on **13 10 87**, and quote the eNAR reference number on the front page of this letter
- For more information on planned outages, visit our website at <https://www.westernpower.com.au/support/planned-power-outages-faqs/>